

सीतामढ़ी सेन्ट्रल को-ऑपरेटिव बैंक लि०

प्रधान कार्यालय :-

सीतामढ़ी कोर्ट
डुमरा, जिला : सीतामढ़ी
06226-295884



शाखा कार्यालय :-

डुमरा, सीतामढ़ी, रीगा, बैरगनिया, पुपरी,
बेलसण्ड, रून्नीसैदपुर, शिवहर, पिपराढ़ी,
सुरसण्ड, सोनबरसा एवं परिहार

अल्पकालीन निविदा

दि सीतामढ़ी सेन्ट्रल को-ऑपरेटिव बैंक लि०, सीतामढ़ी में (05) पाँच ATM मशीन की आवश्यकता है। इच्छुक फर्म निविदा प्रकाशन की तिथि से 25.11.2022 तक अपनी निविदा बैंक मुख्यालय में संध्या 05:30 तक समर्पित कर सकते हैं।

क्र०सं०	ATM की विवरणी	अदद
01	NCR/AGS Company का ATM का विशेष Specification प्रारूप बैंक के Website : www.dccbsitamarihi.com से प्राप्त किया जा सकता है।	05 (पाँच)

निविदाकर्ता द्वारा द्वि लिफाफा पद्धति के अनुसार निविदा डाक से या स्वयं समर्पित की जायेगी। आपूर्ति की जाने वाली ए०टी०एम० की तकनीकी विशिष्टताओं सहित आपूर्तिकर्ता फर्म का PAN Card की छायाप्रति, GST Registration एवं Black Listed नहीं होने का शपथ पत्र समर्पित करना होगा। जबकि वित्तीय लिफाफा में आपूर्ति की जाने वाली सामग्री का मूल्य सभी कर, भाड़ा एवं Installation दर सहित प्रति नग सामग्रीवार अंकित किया जायेगा। निविदाकर्ता निविदा स्वीकृति होने पर सामग्री की आपूर्ति निर्धारित अवधि में करेंगे। निविदादाता द्वारा नेटवर्क कनेक्टिविटी की सुविधा उपलब्ध करायी जायेगी। निविदादाता द्वारा बैंक स्विच वेंडर से समंजस्य स्थापित करते हुये ATM लगाये जाने का पत्र प्रस्तुत करना होगा, जिसका व्यय (यदि कोई हो), निविदाता को देना होगा। निविदादाता को अंकन 100.00 रु० के Stamp paper पर गोपनीयता ना भंग किये जाने का घोषणा पत्र प्रस्तुत करना होगा। निविदादाता द्वारा अंकन रु० 10,000/- (दस हजार रु० मात्र) की EMD (धरोहर राशि) बैंक के पक्ष में डी०डी० अथवा बैंक के पक्ष में बंधक FD के रूप में जमा करना होगा। उक्त राशि सभी ATM के सुचारु रूप से कार्य प्रारंभ होने के छः माह के उपरांत ही अवमुक्त की जायेगी। ATM के मूल्य में एक वर्ष की वारंटी शामिल होगी तथा अगले दो वार्षिक रख-रखाव हेतु प्रति वर्ष का दर भी उदघृत करेंगे। निविदा कय समिति के समक्ष दिनांक 30.11.2022 (बुधवार) को खोला जायेगा तथा कय समिति का निर्णय इस संबंध में अंतिम होगा। निविदा किसी भी समय रद्द करने का अधिकार अद्योहस्ताक्षरी के पास सुरक्षित रहेगा। इस संबंध में कोई भी जानकारी बैंक मुख्यालय में किसी भी कार्य दिवस में प्राप्त कर सकते हैं।

प्रबंध निदेशक



एटीएम मशीन कय करने हेतु निविदा फार्म

प्रति,

प्रबंध निदेशक

दि सीतामढ़ी सेन्ट्रल को-ऑपरेटिव बैंक लि०,

डुमरा कोर्ट, सीतामढ़ी

जिला : सीतामढ़ी (बिहार)

पिन : 843301

विषय:- दि सीतामढ़ी सेन्ट्रल को-ऑपरेटिव बैंक लि० अंतर्गत जिला सीतामढ़ी/शिवहर में पाँच एटीएम मशीन स्थापित करने हेतु निविदा।

1. निविदाकर्ता का पूरा नाम एवं पूर्ण पता
2. दूरभाष क्रमांक लैंडलाइन एवं मोबाइल नंबर
3. PAN Number
4. GST Number
5. एटीएम मशीन के निर्माता कंपनी के नाम
6. निविदा की दर प्रति मशीन
7. प्रति मशीन टैक्स की दर व राशि
8. कोई अतिरिक्त शुल्क यदि हो तो

स्थान.....

दिनांक.....

हस्ताक्षर निविदाकर्ता

मोबाइल नं०.....



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एटीएम मशीन हेतु आवश्यक मापदण्ड

दि सीतामढ़ी सेन्ट्रल को-ऑपरेटिव बैंक लि०, सीतामढ़ी के अधीनस्थ शाखाओं में एटीएम मशीन क्य कर लगाया जाना है उक्त मशीनें वर्तमान में भारतीय रिजर्व बैंक द्वारा निर्धारित मापदण्ड के अनुसार होना आवश्यक है तथा समय-समय पर भारतीय रिजर्व बैंक द्वारा एटीएम मशीन सॉफ्टवेयर के किये जाने वाले परिवर्तन/सुधार किये जाने योग्य हो।

Sl.No	Basic Common Configuration of CD	Response Yes/No
1	Customer Interface:	
1.1	15" LCD Display with, Touch Screen	
1.2	CD must Braille decals on Customer interface modules like card entry slot, Cash exit slot, receipt slot in order to ensure ease of access for visually challenge person.	
1.3	CD to have hardware for voice guidance headphone jack and speaker.	
1.4	Power consumption of the CD for average 300 transaction should not be more than 100 Watts.	
2	PC Core Processor:	
2.1	Embedded processor Intel @i5, 6 th Generation or higher with a minimum clock speed of 2 GHz and 6MB cache or higher with minimum 8GB RAM.	
2.2	Memory Type DDR4 or Higher	
2.3	Minimum 2*1 TB SATA OR 1*500 GB SSD & 1*1TB SATA Hard disk drive or above	
2.4	A minimum 2 USB Ports	
2.5	10/100 mbps LAN card	
3	Software & OS	
3.1	Windows 10 (1809 LTSC) with latest service packs	
3.2	Supporting CD driver emulations NDC/Diebold 912	
3.3	CD should be preloaded with CEN3.2 or higher compliant XFS software and should be capable of running multi-vendor software without any hardware/operating system changes.	
3.4	Application software run time License for interface between CD Bank switch for online CD operation 3.5 EMV software run time license for using smart card functionally on CD.	
4	Currency Chest:	
4.1	CEN 1 or higher safes	
4.2	S&G OTC/SECURAM OTC Lock with UL or higher certified with OTC functionally as per the current MHA/RBI guidelines facility. Lock should be programmable from a central system to generate OTC as per the schedule by Bank/CIT.	
5	Cash Dispensers Module:	
5.1	Vacuum/Friction Pick technology presenting mechanism.	
5.2	Multi-Media dispense with bunch presenter	
5.3	Capable of handling old CD fit currency notes.	
5.4	Minimum of dispensing/stacking speed of 4 notes.	



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5.5	Minimum currency dispensing capacity of 40 currency note per cycle.	
5.6	Capability to dispense multiple denomination currencies.	
5.7	Retract and purge capability however cash retraction should be disabled as of now as per RBI mandate. However, the CDs should be capable to be enabled for cash retraction if so desired by the bank in future.	
5.8	Block shaft	
5_A	Lockable Currency Cassettes:	
5.1	Pick Module with 4 cassettes with latch & lock (as per RBI guideline)	
5.2	Removable divert bin with latch (purge bin) & lock (as per RBI guideline)	
5.3	Indication of proper insertion of cassettes	
5.4	Each cassettes should hold minimum of 2500 notes.	
5.5	Capable of Multi currency dispensing	
5.6	Capable of dispensing Rs.100/-, Rs. 200/-, Rs. 500/- and Rs. 2000/- notes. All cassettes should be capable of dispensing all notes.	
6	Card Reader :	
6.1	Smart Dip card reader with media entry indicator having capability to read magnetic strip & smart card chip.	
6.2	Capability to read track 1 & 2	
6.3	Card reader should be L1 compliant.	
7	Printer Specification:	
	Receipt Printer	
7.1	40 column graphics thermal printer for trouble free receipt printing	
7.2	Form width 80 mm or higher	
7.3	The printer must be able to cut the paper and push the receipt out of a slot provided on the CD fascia.	
8	Electronic Journaling Module (EJ)	
8.1	All machines to be enabled with Electronic Journal (EJ) with capabilities to store EJ for multiple days. CD to be preloaded with Bank EJ agent.	
8.2	Solution should include an EJ viewer.	
9	Security:	
9.1	Card reader should have Anti-skimming solution with bellow capabilities.	
	1. Sense any foreign object surrounds of card reader and send message to switch.	
	2. Should able to put machine out of service.	
	3. Block the card reader entry to the card reader slot when such an activity occurs.	
	4. It should also protect from deep insert skimming.	
9.2	Rugged spill proof triple DES compliant 16 key Alphanumeric keypad with secured Encrypting PIN Pad with stainless steel (EPP pin pads) keys PCI compliance (should comply to latest standards, PCI 3.0 or above)	
9.3	Application should be PCI PA- DSS compliant as on date of supply of CD.	
9.4	Vendor to provide hardened operating system.	
9.5	Vendor to provide firewall on the machine.	
9.6	The dispenser and ATM PC core should be strong encryption between ATM PC core & Dispenser. The process of authentication between ATM & PC core to be controlled through a physical access to safe if there is any change in HDD OS which already connected and authenticated.	



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9.7	Basic alarm sensor to monitor the following and sending signals/messages to switch/management centre.	
	Chest door status	
	Thermal Status	
	Vibration status	
	(CD should have alarm sensors capable of monitoring the above status and having capability to send signals/messages/alerts in case of chest door open status / thermal status/vibration status)	
9.8	Pin shield or recessed pin pad for pin security.	
9.9	Top cabinet box should have a unique lock.	
9.10	Bank wishes to adopt high software security with use of application whitelisting solution.	
	1. The solution must ensure that only 'whitelisted' applications run on the CD.	
	2. The solution must prevent the execution of any non whitelisted files on the machine.	
10_A	Bank wishes to adopt high software security with use of application secure HDE utilizes	
	1. Solution should encrypt the whole hard disk (FHDE)	
	2. Encryption process tolerates interruptions i.e, power outages, without data loss	
	3. HDE should use FIPS 140-2 certified AES-NI 256- bit cryptographic engine	
9.11	ATM Communication Security	
	Solution should comply to PCI DSS standards	
	The solution should comply with the following processes	
	1. Server Certificate to ATM for Authentication	
	2. Verification of Server Certificates at the ATM	
	3. New session for every new communication between ATM & Server ATM Application should provide a secure communication TLS 1.2 to the host/ ATM switch such that the data following between ATM & switch remain secure)	
	4. Necessary TLS 1.2 at the ATM level will be vendor responsibility and at the back-end switch level it will be bank's responsibility. Bank to provide the necessary certificate.	
10	Biometric Functionality and Biometric Scanner:	
10.1	CD to support card based (PIN based) transactions and biometrics (multiple finger minutiae) transaction functionality that is compatible with AEPS specifications.	
10.2	Secure Biometric scanner that supplies the fingerprint data to the CD switch as per AEPS standards. The biometric scanner should be STQC certified with minimum level 0 compliance.	
12	Digital Surveillance System:	
12.1	CD should be integrated with cameras	
	Portrait face camera - Solution must be able to capture image of the customer approaching and performing transactions at the CD. Cash slot camera - solution must be able to capture image of hand movement while taking cash from from presenter.	



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12.2	Solution should be able to store the images/video in a digital format for minimum 6 months at an average of 300 transactions per day.	
12.3	Camera image with a minimum resolution of 640X480. The image quality should be good and clear enough to assists in establishing identity.	
12.4	Solution must provide an interface to browse, search and archive the stored video/image on hard disk or external media.	
12.5	Solution must be able to capture & stamp the transaction information on the images.	
12.6	Superimpose date, time and transaction data on to the recorded images.	
12.7	The solution must have a search facility to locate an image/event by date & time, card no., transaction reference no.	
12.8	Should have motion detection recording: video surveillance system should be able to start recording/capturing images immediately in the event of any movement/ motion taking place in the ATM room, apart from normal recording at the time of transaction.	
12.9	Support watermarking for image/video authentication	
12.10	The Solution must not degrade the performance of CD, eg. Speed of normal transaction.	
12.11	Solution must be capable to take necessary backup of stored image and retrieval the same at any point of time.	
13	Multimedia Features:	
13.1	CD should support multimedia features like Audio guidance, video etc.	
14	Operator Interface:	
14.1	CD should have a supervisory menu which provides an interface for day to day operation. Such interface should be accessible using existing modules on the CD without connecting external input devices like keyboard and mouse.	
14.2	In case such interface requires external input devices like keyboard and mouse vendor to provide the same for each machine.	
14.3	Able to perform a self-test/ diagnostic test at the time of logout from the maintenance module	
14.4	Able to provide help in graphical mode to load consumables in the CD, like printer stationary.	
14.5	Able to provide RP low messages to switch / management centre of bank or its vendor	
14.6	Operator Panel/consumer screen for updating the cash counter, FLM activities etc.	
15	Communication and Connectivity	
15.1	TCP/IP support on leased line, ISDN and VSAT Network	
15.2	Should have Network Interface card 10/100 mbps	
16	Environment:	
16.1	The CD should be capable of operating in a wide range of temperature and humidity. The CD expected to run between 10 to 40 degree centigrade with 20 to 80 relative humidity.	
16.2	Inbuilt SMPS to work on 230 volts, 50 HZ power supply. Support input voltage of 230 V AC/50 HZ with +/- 5% variations.	
17	Service Support	



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17.1	CD vendor should have minimum 500 engineer of its pay roll spread across India for servicing the units. Bidder should also provide list of service location and engineer per location. Should have a resident engineer in all the state in India and major union territory.	
17.2	CD vendor should have minimum 50 field stocking location for spares across India in addition to spares location with engineer.	
18	Government Regulation	
18.1	CD OEM to submit certificate in reference to the Public Procurement CD hardware (Make in India), order 2017...Revision vide letter no.- P-45021/2/2017-PP (BEII) dated May 29, 2019, June 4, 2020, Sep 16, 2020, 4 th Match 2021 and any new order after that. CRD supplier should be class I or class II supplier only.	
18.2	CD being proposed should be BIS certified under IS 13252(Part 1): 2010/IEC 60950-1:2005 brand	
18.3	Manufacturing should have ISO certification 14001 and 9001.	

